

LISMORE COMMUNITY COUNCIL
Healthcare Sub-Committee

Minutes of Meeting Held at 19.15 on Wednesday, 11 November 2009
at Lismore Public Hall

Present: - Iris MacColl, Janette Stewart, Laura Cook, Pete Walker, Archie MacGillivray, Julian Wormleighton

1. Apologies

Apologies were received from Roderick Campbell and Mandie Currie

2. Notes of 05/11/2009 meeting with A&B CHP and matters arising

JW's draft notes of the meeting were confirmed as a fair record. Although some clarification of what she reported to the meeting had been requested from Anne Austin no reply has been received to date. **The notes will be posted on the island website and a copy made available at Lismore Stores.**

3. Proposal to Change Nurse's clinics to mornings

The CHP had asked the sub-committee to take soundings and advise on the acceptability of changing Nurse Practitioner clinics from weekday afternoons to weekday mornings, so as to reduce the number of clinics cancelled because of the need for the NP to attend meetings on the mainland (most such meetings being in the afternoon). Further, the NP had proposed that her clinics be restricted to Tuesdays, Wednesdays and Fridays because on Mondays and Thursdays it is possible to consult a GP on the island. The change of timing to morning clinics was agreed. The elimination of NP clinics on Mondays and Thursdays was also approved in principle, although the sub-committee wished consideration to be given to retaining a Monday morning NP clinic with a view to relieving pressure on the Monday afternoon GP surgery. **JW to advise NP, GP and CHP of conclusions.**

4. Invitation to Nurse Practitioner and Community Staff Nurse to next sub-committee meeting

This is a proposal by Roderick Campbell, for the sub-committee to obtain a clearer understanding of the roles and responsibilities of the nurses and how they may have changed/developed over recent years. It will also provide an opportunity to discuss any other matters of mutual interest. **Agreed that the two nurses be invited to the next meeting.**

5. Monitoring use of NHS 24, Out-of-Hours response by on-call nurse (and GP?) and use of Air Ambulance

Agreed that a mechanism for gathering details of islanders' experience of using NHS 24 will be valuable in assessing the effectiveness of newly introduced protocol for obtaining out-of-hours assistance. Agreed that information needs to be collected in a standard format and that feedback "forms" could be made available at Lismore Stores. It was also considered desirable to make it known to all residents that they may provide feedback to any member of this sub-committee, who would use the standard format for recording details. **All to**

consider the information which should be gathered for discussion at the next meeting?

It was suggested that the GP practice may have details of each air ambulance call-out and make it unnecessary to gather feedback on this service from users. **JW to discuss with Dr Mary.**

6. Future Home Help arrangements

Janette S. is terminating her work as a Home Help at the end of November and Iris McC was due to do so on 18 December, leaving no formal Home Helpers on the island. The Stay Put Outreach workers had been asked to stand in with H. H. services until February. There was no sign of any attempt by A&BC to recruit replacement H. H's. **JW to draft letter to Anne Austin asking what steps A&BC are taking to recruit replacement H. H's.**

7. A&B C review of Lismore community services, including Stay Put

The review is to be undertaken imminently, with Kate Downie visiting the island on 17 and 18 November to interview Outreach workers and service users. Anxiety expressed about the possibility of review leading to proposals to truncate current the service which is greatly appreciated and relied upon by a significant number of the elderly and mobility-impaired on the island. Noted that Stay Put service had provided transport for emergency treatment at hospital 3 times in the last 3 months at the request of the GP or Nurse Practitioner.

8. A.O.B.

There was no other business.

9. Next meeting

The next meeting was arranged for 19.30 on Wednesday, 25 November 2009 but this was subsequently postponed to 02 December to allow arrangements to be made for the presentation ceilidh for Dr. Iain McNicol.