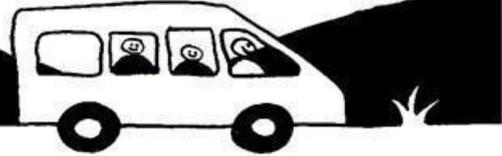


LISMORE

COMMUNITY TRANSPORT



A Scottish Charitable Incorporated Organisation

Charity Number SC030469

The “Granny Bus” - A guide for users

What is the Granny Bus and who runs it?

The Granny Bus is run by Lismore Community Transport. Management and operation is undertaken wholly by volunteer members of the island community.

Our current vehicle is a Peugeot Eurobus purchased in 2014 with the assistance of a grant from the Scottish Government’s Community Transport Vehicle Fund. It can seat up to 7 passengers plus the driver. It’s adaption for carrying a passenger in a wheelchair allows seating for up to 5 other passengers.

Who can use it?

Use of the Granny Bus is available to any Lismore resident aged 75 or over. Anyone under that age who has a mobility problem is also welcome to seek our assistance.

Where and when can it take me?

On Lismore

We operate a service on Lismore every Tuesday and Friday, which can be used for access to ferries, Lismore Stores, the Heritage Centre, to make social visits, etc.. In addition we run a Monday afternoon service, solely to provide access to the GP surgery at the Public Hall.

The Lismore service operates, as required, during the morning and afternoon. The regular scheduled service does not include the evenings.

To the mainland

A service to Oban and other nearby mainland destinations (e.g. Lynn of Lorne Care Home) is arranged 3 or 4 times per month. These journeys provide access to hospital, dental and other appointments, to shops and other mainland services and can be used for making social visits in the immediate area.

When arranging journeys to Oban we attempt to give priority to those needing to attend hospital appointments.

What does it cost?

Provision of the service costs Lismore Community Transport about £4,500 per year, without taking account of vehicle depreciation.

We ask users of the Granny Bus to make a modest contribution towards our operating costs on each occasion they use the service.

£2.00 is charged for each passenger’s return trip on Lismore. So a morning visit to Lismore Stores and an afternoon social visit would incur two £2.00 charges.

Continued overleaf

On trips to Oban we charge £6.00 each for the return journey, on top of which you will pay your own passenger fare on the ferry.

The substantial balance of operating costs, and provision for vehicle replacement, is achieved by a combination of fund-raising events, grants from various sources, and we are, of course, always very happy to accept donations. Where appropriate we encourage donors to complete Gift Aid declarations, which boost each donation by an additional 28 pence in the £1.00 from the taxman.

How do I keep up to date with what the Granny Bus service offers?

We ask everyone who thinks they qualify for use of the Granny Bus, and who may wish to use its services (even if only occasionally), to register with us. Please complete the registration form attached (even if you are already a Granny Bus user) and return it to Freda Drysdale.

Once registered you will receive a monthly service schedule, identifying all the services arranged for that month, together with news about the management and operation of our organisation and its services.

We arrange a "Get-Together" at Lismore Café every other month and welcome attendance by users of the Granny Bus, as well as by volunteer drivers and members of our management committee. These gatherings give all involved an opportunity to discuss how we can best meet your transport needs, as well as providing what we hope is an enjoyable social occasion. Lismore Café provides refreshments (tea, coffee and scones) and everyone is asked to pay their own way (presently £2.50 each).

What do I need to do when I want to use the Granny Bus?

Although our vehicle has a limited capacity we can usually manage to meet all requirements for transport on Lismore on our service days. You are requested to telephone the volunteer driver shown on the monthly schedule, no later than the day before you require transport, to enable the driver to plan their day.

If users wish to be provided with transport to or from evening events on Lismore they should advise us, with as much notice as possible, and if volunteer resources allow we will try to assist. It would be helpful, where appropriate, if such requests are made on behalf of a group, rather than individually.

If you wish to travel to the mainland you should telephone the volunteer driver, shown on the monthly schedule for the day of travel, as early as possible to secure your seat. Seats are reserved on a first-come, first-served basis.

If you require transport to an appointment at the hospital in Oban please give as much notice as possible to Freda Drysdale (or in her absence to Gilly Dixon-Spain) and we will do our best to arrange a driver and ferry reservation to suit. If you expect to use our service to get you to a hospital appointment we ask you to obtain a travel warrant before the day of travel by presenting your appointment letter at one of the regular nurse's clinics.

Who should I contact?

To book your transport on a scheduled service, telephone the volunteer driver shown on the monthly schedule. Please remember to make your request no later than the previous day.

Requests for transport outside the scheduled service (e.g. evenings on Lismore or hospital

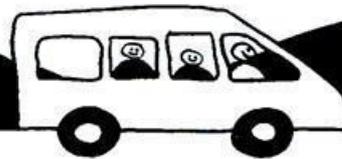
appointments in Oban) should be made to Freda Drysdale on 760316 at the earliest possible opportunity. If you cannot contact Freda please telephone Gilly Dixon-Spain on 760282

Lismore Community Transport Management Committee

01 May 2013

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PLEASE NOTE THAT WE ASK YOU TO COMPLETE AND RETURN THIS REGISTRATION FORM, EVEN IF YOU ARE ALREADY A USER OF THE GRANNY BUS SERVICE

REGISTER AS A MEMBER OF LISMORE COMMUNITY TRANSPORT'S "GRANNY BUS" USER GROUP

I am a resident of the Isle of Lismore, am 75 years of age or older or have a mobility problem, and wish to register as a user of the "Granny Bus" service provided by Lismore Community Transport.

Name(s).....

Address....., Lismore

Post code..... Telephone number 01631 760.....

Please tick the box if you are happy to receive monthly schedules and other communications by email

Email address.....

Signature.....Date.....

Please return the completed registration form to Freda Drysdale, Secretary, Lismore Community Transport, Stac an Fhuran, Port Kilcheran, Lismore, OBAN, PA34 5UG